

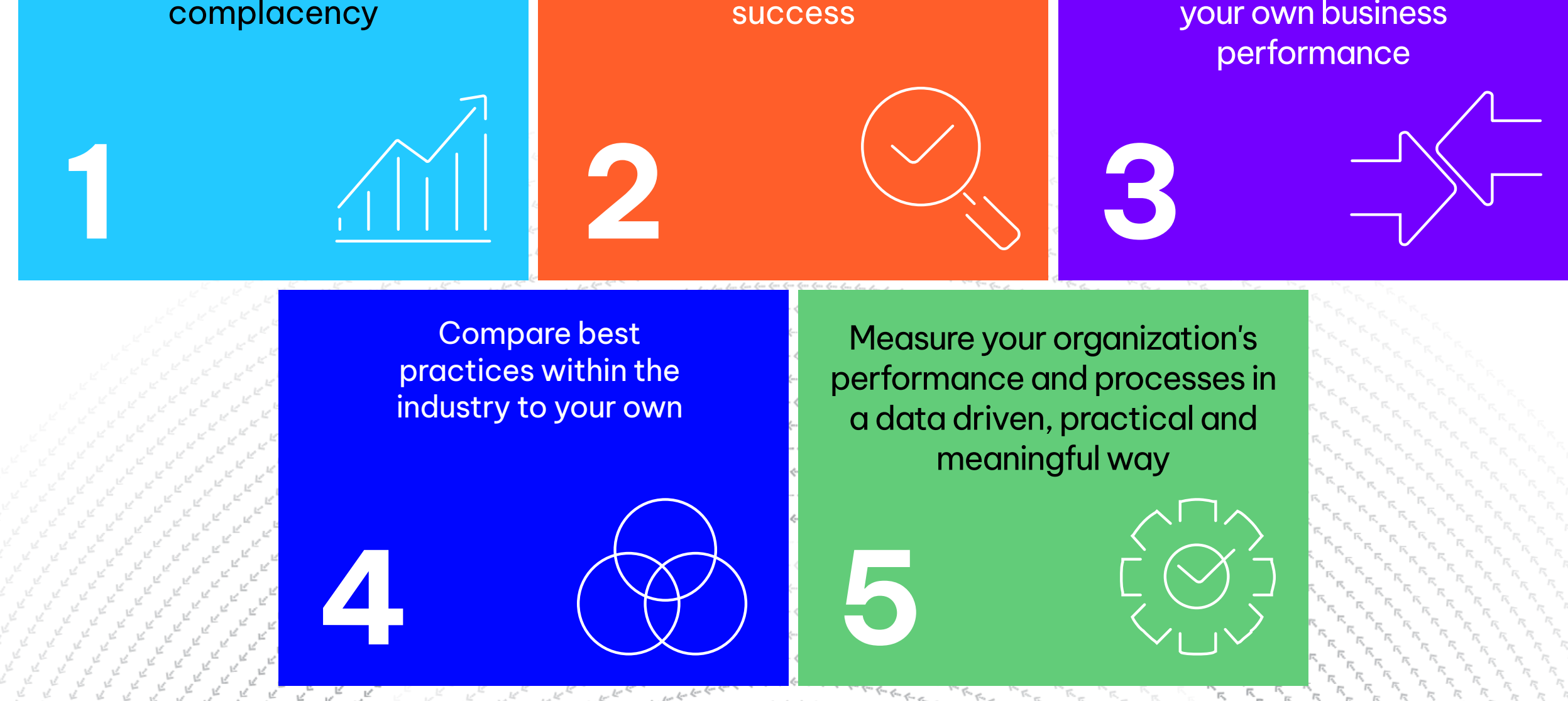
Actimize IntelliBench:

Benchmarking Excellence for Measurable Impact

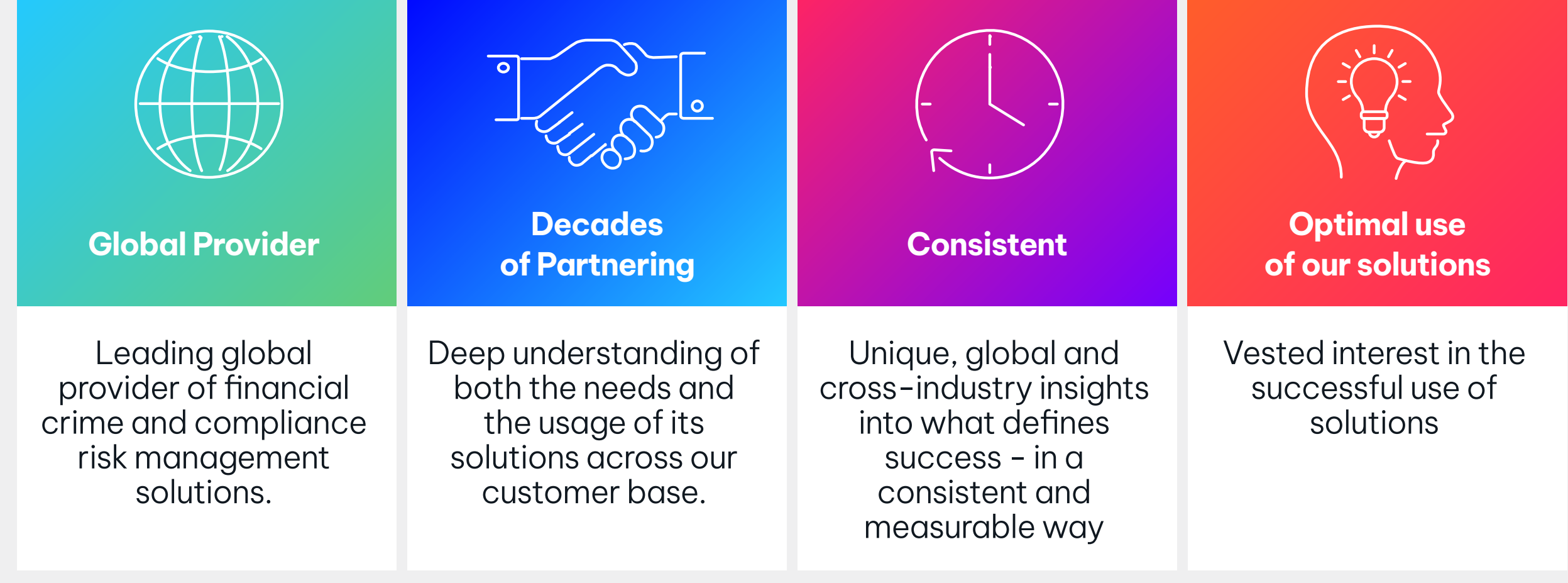
Overview of Actimize IntelliBench

Provide customers with insights into their operational performance and benchmarks in comparison to industry peers

Why benchmarking?



Why Actimize benchmarking?



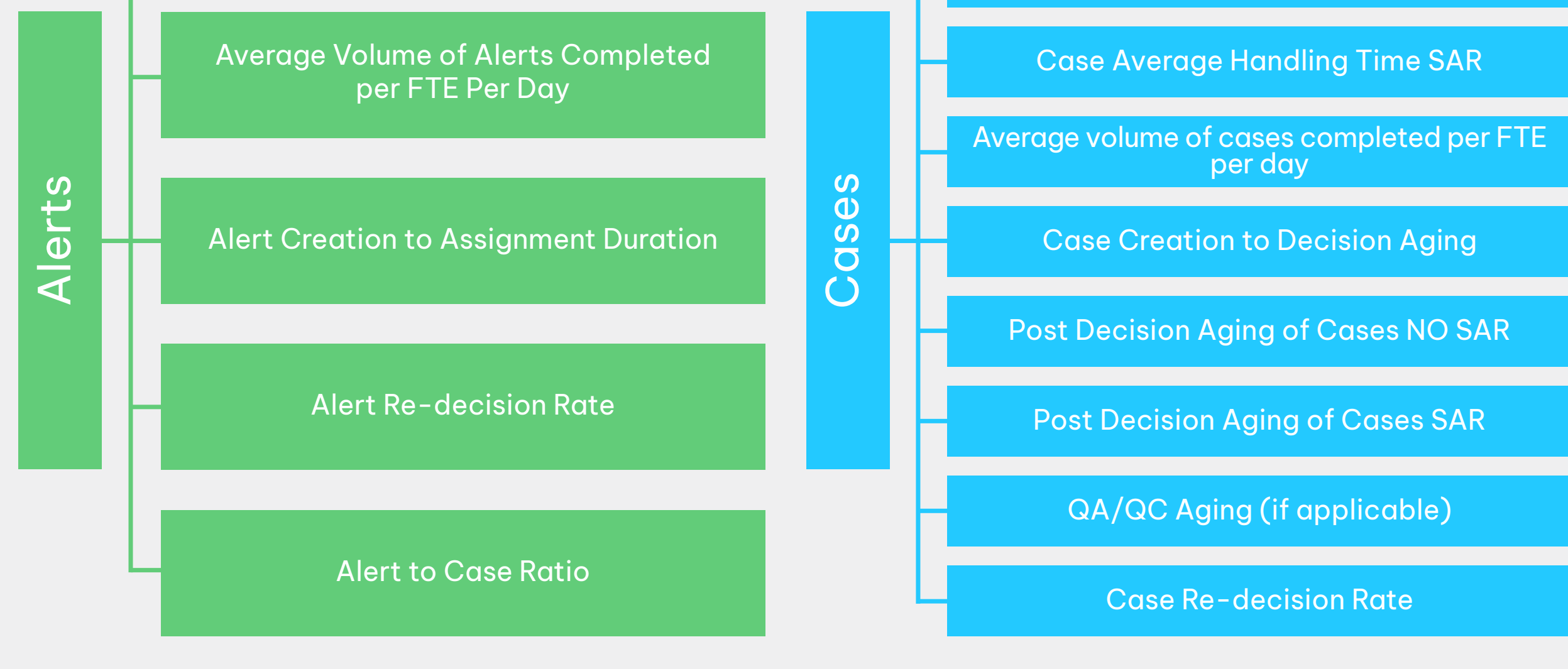
Your success truly is our success

Benchmarking Process

- 1** Scripts are run at the customer environment and sent to Actimize
- 2** Results are analyzed and compared to the Actimize consortium standards and top performers
- 3** Report highlights the performance of each benchmarked key metric
- 4** Report findings are presented and discussed with stakeholders, highlighting successful aspects and identifying opportunities for improvement.

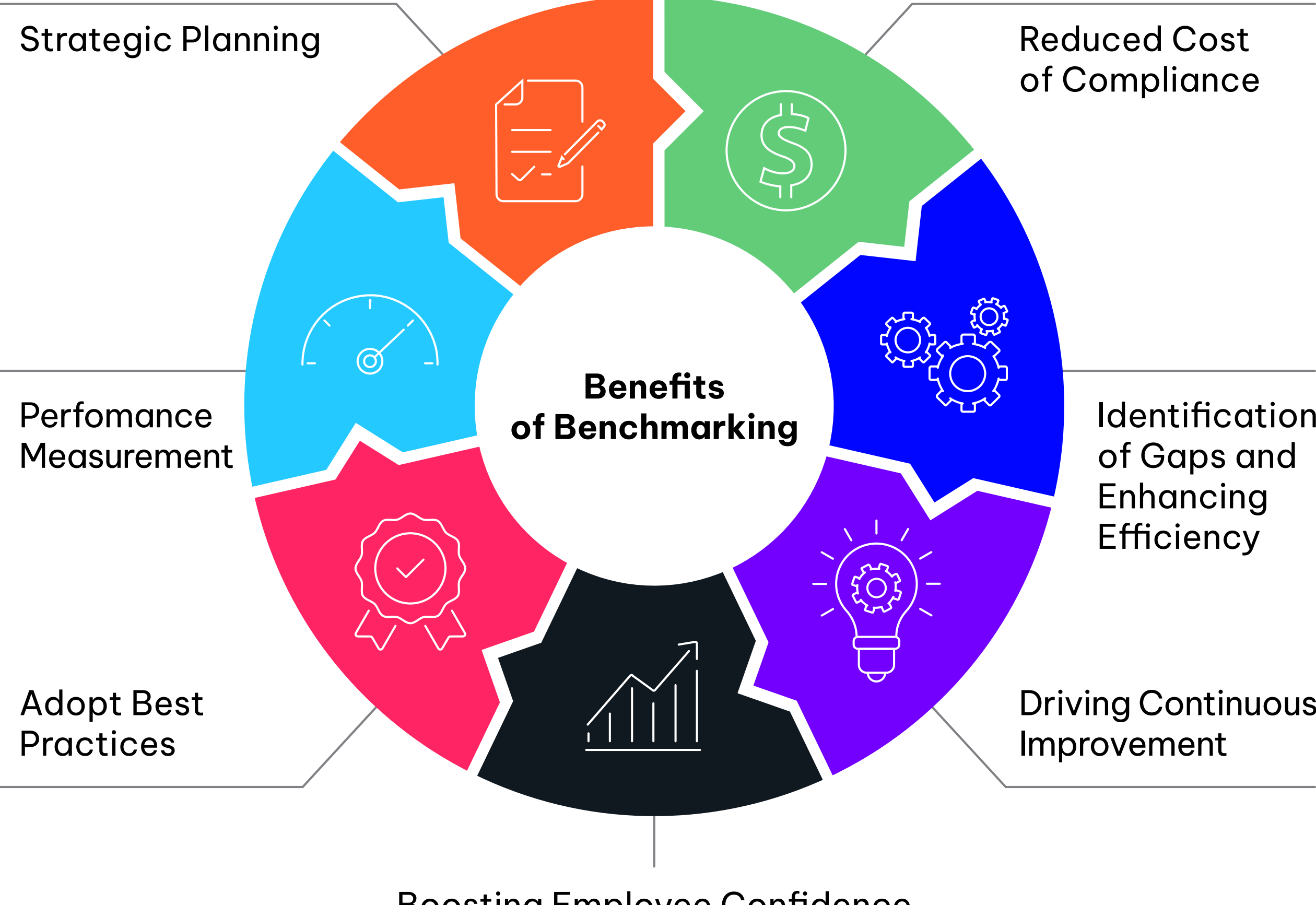
Key Metrics and Indicators

Data Driven Assessment and Comparison Metrics



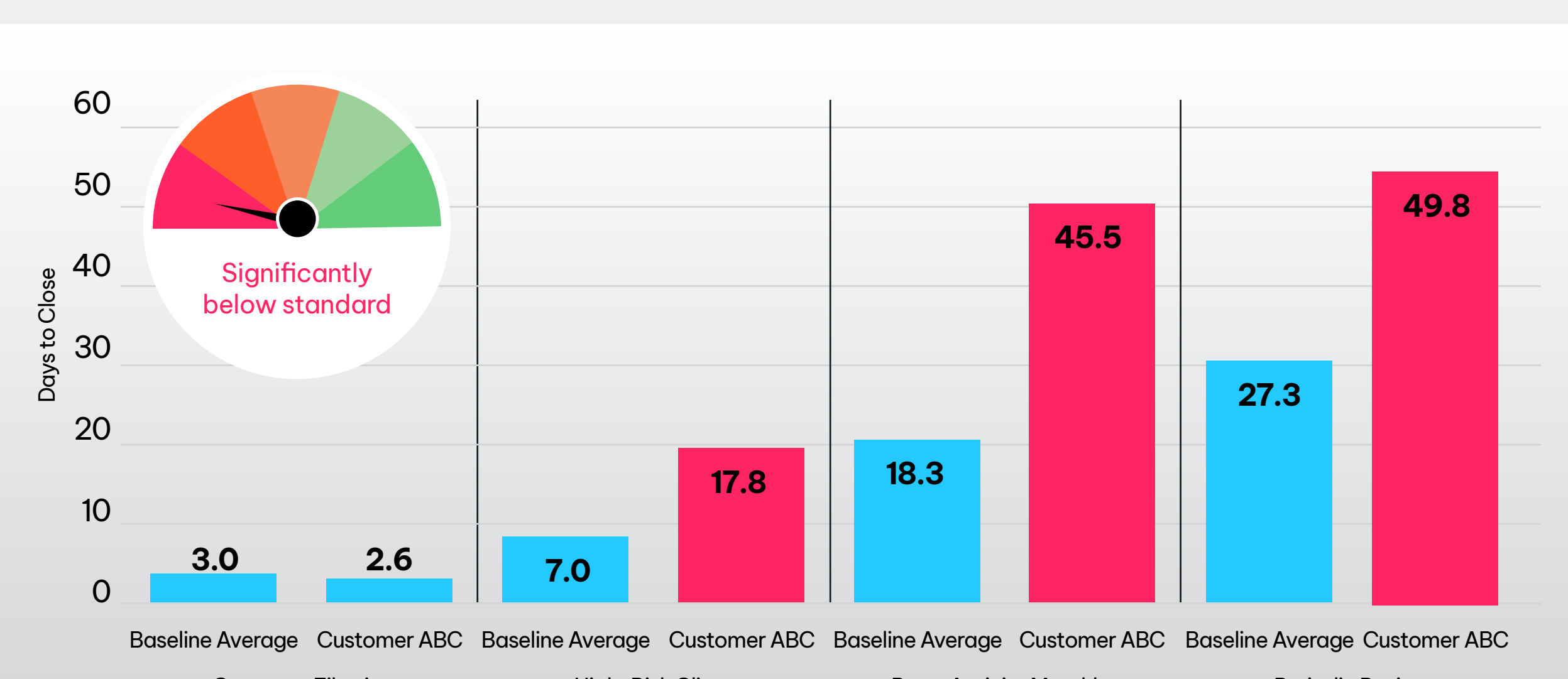
Benefits and Outcomes

Leverage data-driven insights to pinpoint operational bottlenecks, assess their impact on business performance, and develop a prioritized plan for improvement



Alert Average Handling Time (AHT)

This metric indicates how many days it takes, on average, for each alert type to be completed.



The graph above illustrates a benchmarking comparison of Customer ABC's Average Handling Time (AHT) against its peer group. When measured against Actimize consortium standards and top performers, Customer ABC's AHT is significantly below average for three out of four alert types.

We estimate that bringing Customer ABC in line with Actimize consortium standards could reduce their AHT by 42%.

Contact us today to schedule a consultation