

Gain Regulatory Certainty for Rapidly Evolving Compliance

The next generation of communication recording and compliance assurance on Microsoft Azure.

The evolution of regulatory frameworks can be complex to keep pace with, particularly with legacy tools and a fragmented compliance architecture. Having a disparate network of information and slow, manual processes can create vulnerabilities in your environment and put you at risk of costly penalties.

Operate Compliantly at a Global Financial Scale

NICE Actimize Capture is the industry's first Microsoft-certified, Azure-based compliance trade conversation recording platform. Used by the world's leading banks and investment firms, Capture provides a single system to record, retain, and manage omnichannel communications, regardless of device or modality, ensuring compliance with regulatory requirements.

Why NICE Actimize Capture?



Omnichannel Communications

Capture voice, video, screen sharing, and messaging across platforms and mobile devices.



Automated Compliance

Gain built-in monitoring and audit-ready reporting to demonstrate compliance at any time.



Centralized Management

Manage global communications recording and apply uniform policies from a single interface.



Cloud-Ready and Scalable

Reduce infrastructure burden with seamless support for on-prem, hybrid, and cloud deployments.

Unify Your Communications on a Single Platform

Combining Capture with Compiacentral, a cloud-based end-to-end Communication Compliance and Trade Surveillance solutions suite, NICE Actimize provides a unified regulatory compliance platform. Now, financial institutions can integrate their communications capture, archive, market surveillance, and investigation workflows into a single, defensible architecture.

Transforming compliance capture and assurance for a tier-one bank

Ensuring Robust Compliance with Evolving Regulations

A global, tier-one financial institution sought to ensure rigorous and robust compliance with global regulatory frameworks. With its thousands of regulated users worldwide, it required a compliance capture and assurance solution to align with regulations that, if not met, could result in fines of up to \$2B.

Capturing communications and ensuring compliance

The bank opted to deploy various NICE Actimize solutions, including Capture and Communication Compliance, to ensure all communications within Microsoft Teams and other platforms remained compliant. As a result of significant testing and investment from both NICE Actimize and Microsoft, the bank established a robust solution that integrates natively to Teams.

Results

With NICE Actimize, the bank was able to realize significant benefits, including:

- Reduced TCO by 30% with a cloud-based compliance solution
- Captured 100% of Teams interactions, including voice, chat, and more
- Streamlined workflows and improved flexibility with one solution

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We evaluated other suppliers in this space but opted to work with NICE Actimize because of our proven relationship, their cloud expertise, and the fact that their POC met all our deliverables.”

VP, Digital Workplace Technology at the Bank



Comply with Confidence

Stay ahead of regulatory requirements and financial risks with Capture on Microsoft Azure's secure, compliant cloud infrastructure

→ [Book a Regulatory Assessment](#)